



# First Impressions 2.0

Jobs for Today and our Future

## Frequently Asked Questions

### About First Impressions 2.0

First Impressions 2.0 (First Impressions) provides 6-months of paid on-the-job training in mechanical and machine maintenance through 3D printing, introductory training in basic computer aided design, and customized training for essential jobs in hardware and home improvement stores. During First Impressions participants will learn how to build, operate, and maintain 3D printers while making a variety of 3D printed items for local organizations and special projects.

First Impressions includes hands on experience with 3D printing and light manufacturing, introduction to Computer Aided Design and job readiness training with a focus on securing competitive employment in manufacturing and customer service-related fields post-graduation.

First Impressions is funded by Mental Health Services Act (Prop. 63) funding.

### First Impressions Timeline

The First Impressions paid on-the-job training program is set to begin in September 2023. Work hours will be every Wednesday and Friday from 11:00 am to 3:00 pm in San Francisco's Dog Patch neighborhood. Participants are expected to participate every Wednesday and Friday for the entire 6-month period. Participants will be provided a work uniform that they are required to wear while in attendance unless otherwise specified. Participants will also be required to meet one-on-one weekly with the First Impressions Employment Specialist for non-paid job development and placement support. This cohort of First Impressions will conclude in April 2024.

### What are the benefits to you?

First Impressions participants will receive paid work as well as job readiness and vocational training each week. On-the-job-training experience will focus on light manufacturing (3D printing) and employment in hardware and home improvement stores. Participants will receive \$18.07 per hour for 8 hours of work each week from September 2023 until April 2024. Participants will receive supervised work experience, job skills preparation, resume building guidance, supported job placement assistance, job retention support and benefits counseling.

**Please contact: Moniqua Crawford (415) 490-8035 or [CW\\_FI@LISTSRV.UCSF.EDU](mailto:CW_FI@LISTSRV.UCSF.EDU)**

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## What will I learn in the training?

### Hard Skills

First Impressions participants will learn all aspects of on-demand manufacturing including building, operating, and maintaining mechanical systems like 3D printers. Participants will also learn:

- Basic Machine Operations and Maintenance
- Light Manufacturing and Assembly
- Intermediate Skills in 3D Printing
- Basic Measuring and Hand Tools
- Computer Aided Design
- Introduction to Coding for Manufacturing



### Soft-Skills

The hands-on education above will be supplemented with industry specific training for essential jobs in hardware and home improvement stores. This part of First Impressions will provide participants the knowledge to make them some of the most qualified job applicants for stores like Home Depot, Lowe's, and Cole's Hardware. This phase of the on-the-job training will include:

- Working in Retail 101
- Job Readiness and Job Retention
- Customer Service
- Introduction to Power Tools
- Lumber, Paint, and Electrical Department
- Other Store Dept. Based on Local Hiring Demand

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## Referral Process

1. Attend one of the First Impressions information orientations in -person at:

### Location

**1234 Indiana Street, San Francisco, CA**

### Dates:

- Wednesday, August 2, 2023, at 11:00 AM
  - Wednesday, August 9, 2023, at 11:00 AM
  - Wednesday, August 16, 2023, at 11:00 AM
  - Wednesday, August 23, 2023, at 11:00 AM
2. Complete a First Impressions Referral Form and **fax to: (415) 514-6466** or PDF the referral form to **CW\_FI@listsrv.ucsf.edu** (*Note: this is a HIPPA secure email address*)

## Referrals Due by Thursday August 31<sup>st</sup>

3. After you attend an informational orientation and we receive your completed referral form, you will be given a date to have a personal interview.
4. If you are selected to participate in First Impressions, you be notified in **early September 2023**

## Eligibility

1. Have a mental health diagnosis signed off by a licensed clinician [*referrer or co-signer must have one of these professional credentials: LPCC, LCSW, MFT, NP, RN, MD, PsyD, or PhD (in Psychology)*]
2. 18 years old or older
3. San Francisco Resident
4. Possess a valid identification card for employment
5. Possess a valid social security or tax identification card
6. Show proof of COVID-19 vaccination and booster(s), if applicable
7. Interest in paid employment during and after First Impressions

## Contact Us

Moniqua Crawford at (415) 490-8035  
CW\_FI@listsrv.ucsf.edu  
citywide.ucsf.edu/first-impressions  
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San Francisco, CA 94103

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