



**First Impressions**

Jobs for Today and our Future

## Frequently Asked Questions

### About First Impressions

First Impressions provides 7 months of paid on-the-job training in mechanical and machine maintenance through 3D printing, introductory training in basic computer aided design, and customized training for essential jobs in hardware and home improvement stores. During First Impressions participants will learn how to build, operate, upgrade, and maintain various models of 3D printers while receiving hands-on training in the safe use of small hand tools.

In addition to hands on 3D printing instruction and experience; First Impressions participants will receive guided lessons in Computer Aided Design for 3D printing, tools for engaging in responsible additive manufacturing, introduction to small electronics and job readiness training targeted for developing skills to secure competitive employment post-graduation.

First Impressions is funded by Behavioral Health Services Act (Prop.1 funding)

### First Impressions Timeline

The First Impressions paid on-the-job training program is set to begin in September 2025. Work hours will be every Wednesday and Friday from 11:00 am to 3:00 pm in San Francisco's Dog Patch neighborhood. Participants are expected to participate every Wednesday and Friday for the entire 7-month period. Participants will be provided with a work uniform that they are required to wear while in attendance unless otherwise specified. Participants will also be required to meet one-on-one weekly with the First Impressions Employment Specialist for non-paid job development and placement support. This cohort of First Impressions will conclude in May 2026.

### What are the benefits to you?

First Impressions participants will receive paid training in 3D printing, Computer Aided Design, light additive manufacturing, and targeted job readiness training for securing competitive employment. Participants will also have the opportunity to attend field trips throughout the 7-months training period to gain insight into potential career opportunities and connect with hiring employers. Participants will receive \$21.55 per hour, for 8 hours of work each week from September 2025 until May 2026. Participants will receive supervised work experience, job skills preparation, resume building guidance, supported job placement assistance, job retention support and benefits counseling.

**Please contact: Moniqua Crawford (415) 490-8035 or [CW\\_FI@LISTSRV.UCSF.EDU](mailto:CW_FI@LISTSRV.UCSF.EDU)**

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## What will I learn in the training?

### Hard Skills

First Impressions participants will learn all aspects of on-demand manufacturing including building, operating, upgrading, and maintaining mechanical systems like 3D printers. Participants will also learn:

- Basic Machine Operations and Maintenance
- Light Manufacturing and Assembly
- Intermediate Skills in 3D Printing
- Basic Measuring and Hand Tools
- Computer Aided Design
- Introduction to Coding for Manufacturing
- Introduction to small electronics
- Cal-OSHA 10-hour Certification



### Soft-Skills

The hands-on education above will be supplemented with industry specific training for placement in competitive employment opportunities. This part of First Impressions will provide participants with the knowledge to make them some of the most qualified job applicants. This phase of the on-the-job training will include:

- Preparing for your job search
- Successfully navigating gaps in employment history
- Identifying and presenting your marketable skills
- Customized Resume Development
- Interviewing skills development and preparation
- Advocating for workplace accommodations
- Job Readiness and Job Retention

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## Referral Process

- Attend one of First Impressions information orientations in-person at:

### Location

1234 Indiana Street, San Francisco, CA

### Dates:

- Wednesday, August 6, 2025, at 11:00 AM
  - Wednesday, August 13, 2025, at 11:00 AM
  - Wednesday, August 20, 2025, at 11:00 AM
  - Wednesday, August 27, 2025, at 11:00 AM
- Complete a First Impressions Referral Form and send a PDF of it to [CW\\_FI@listsrv.ucsf.edu](mailto:CW_FI@listsrv.ucsf.edu) (*Note: this is a HIPPA secure email address*)

## Referrals Due by Wednesday, September 3, 2025

- After you attend an informational orientation and we receive your completed referral form, you will be given a date to have a personal interview.
- If you are selected to participate in First Impressions, you be notified **early- September 2025**.

## Eligibility

1. Have a mental health diagnosis signed off by a licensed clinician [*referrer or co-signer must have one of these professional credentials: LPCC, LCSW, MFT, NP, RN, MD, PsyD, or PhD (in Psychology)*]  
**(Please note, we are unable to accept referrals lacking these credentials)**
2. 18 years old or older
3. San Francisco Resident
4. Possess a valid identification card for employment
5. Possess a valid social security or tax identification card
6. Interest in paid employment during and after First Impressions

## Contact Us

Moniqua Crawford at (415) 490-8035  
[CW\\_FI@listsrv.ucsf.edu](mailto:CW_FI@listsrv.ucsf.edu)  
[citywide.ucsf.edu/first-impressions](http://citywide.ucsf.edu/first-impressions)

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