**Frequently Asked Questions**

**About Us**

First Impressions is a basic construction, building maintenance and remodeling vocational training program. First Impressions assists Behavioral Health Services (BHS) consumers to learn marketable skills, receive on-the-job training and mentoring, and secure competitive employment in the community. Moreover, First Impressions is a collaboration between BHS, and UCSF’s Citywide Employment Services.

**Who are we?**

We are a collaboration of two agencies: Citywide Employment Program and Behavioral Health Services (BHS).

**What we do?**

We have developed a vocational training program that introduces basic construction and building maintenance through classroom and hands on training. We are looking for individuals that want to learn new skills and find competitive employment in the construction and building maintenance fields.

**When will we do it?**

The First Impressions Training program is set to begin in October of 2019. Classes will be held twice a week, on Wednesday and Friday. We will select 8 behavioral health consumers to participate.

**What are the benefits to you?**

You will receive classroom vocational training each month. This portion of the training will run for 10 weeks starting in October. During training you will receive work boots and a work uniform.

When you move on to the work experience portion of the training, you will receive $16.50 per hour for the eight hours they work every week. You will also receive supervised work experience, job skills preparation, resume building, supported job placement assistance and benefits counseling.

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Please contact: (415) 597-4950 or CW_FI@LISTSRV.UCSF.EDU

First Impressions is funded by the San Francisco Department of Public Health with Mental Health Services Act (Prop. 63) funds.
What will I learn in the training?

What we will cover in the training; basic safety, furniture assembly, renovation techniques, pre-construction preparation, painting, dry wall, light repair and cleaning. You will learn to use electric saws, nail guns as well as electric sanders. All work is supervised as you learn new skills on the job.

Referral Process

1. Attend one of the First Impressions information orientations.
2. Complete a First Impressions Referral Form and fax to: (415) 597-8004 or PDF the referral form to CW_Fi@LISTSRV.UCSF.EDU before October 4, 2019. If you have questions, call (415) 597-4950.
3. After attending an information session and we receive the completed referral form, you will be given a date to have a personal interview.
4. If you are selected to participate in First Impressions Training you be notified prior to October 15, 2019.

Eligibility

1. Must be an active Behavioral Health Services (BHS) client
2. Interest in paid employment in the construction and building maintenance trades
3. 18 and older
4. San Francisco Resident

Contact Us

Citywide
982 Mission St.
San Francisco, CA 94103
Web: citywide.ucsf.edu/first-Impressions
Phone: 415-597-4950

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